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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

INVENTOR (S): Thomas Howard Bateman, Bruce Edward Kierstead,
William Alexander(Sandy) Noble, Timothy Lee Curry,
John Alan Lockett, Laurie Edward Mersereau and
Robert James Ouellette

SERIAL NO.: 08/532,537

FILED: September 25, 1995

TITLE: THE CUSTOMER CONTACT CHANNEL CHANGER

ASSOCIATE POWER OF ATTORNEY

Honourable Commissioner of Patents and Trademarks,
Washington, D. C. 20231.

Sir:

Please recognize William L. Mathis, Regn. No. 17,337;
James A. LaBarre, Regn. No. 28,632; Anthony W. Shaw, Regn. No.
30,104; Patrick C. Keane, Regn. No. 32,858; Michael G. Savage,
Regn. No. 32,596; Steven M. duBois, Regn. No. 35,023 who together
constitute the firm of Burns, Doane, Swecker & Mathis, jointly and
severally, as Associate Attorneys in the above-identified
application, with the usual powers.

Please direct all official correspondence to Burns,
Doane, Swecker & Mathis, P.O. Box 1404, Alexandria, Virginia 22313-
1404, United States of America.

Respectfully

Vance Marston

Vance Marston
Regn. No. 26137

Ottawa, Canada

Dated: November 17, 1995.

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